

Matthew Agnitch

Supply Chain Manager · Operations · Process Improvement

Arroyo Grande, CA · (818) 426-2359 · magnitch@gmail.com

Portfolio: www.agnitch.com · LinkedIn: [linkedin.com/in/mattagnitch](https://www.linkedin.com/in/mattagnitch)



Portfolio



LinkedIn

PROFESSIONAL SUMMARY

Supply chain and operations leader with a decade of experience spanning demand and materials planning, team leadership, and field-service operations in the residential solar industry. I'm driven by two things: improving the processes around me and developing the people I work with. Lately I've found real, measurable value in building AI-assisted automations that cut costs and give time back to teammates in the field — and in using those same tools to work more efficiently every day.

EXPERIENCE

RMA Program Manager | [Sunrun Inc.](#)

2024 – Present

Owning the returns program and the materials pipeline that keeps service technicians moving.

- ▶ Manage the company's RMA program end to end, ensuring service technicians have the right material on hand to diagnose and repair customers' solar systems efficiently and on the first visit.
- ▶ Redesigned the returns management workflow, improving turnaround time, parts visibility, and coordination between warehouse and field teams.
- ▶ Build AI-assisted automations for recurring supply-chain work — RMA status tracking, parts-request routing, and inventory reconciliation — converting hours of manual effort into minutes and reducing cost for field teams.
- ▶ Partner with field operations to remove friction from the service process, prioritizing fixes that save technicians time on every job.

Materials & Demand Planning Manager | [Sunrun Inc.](#)

2022 – 2024

Led a planning team of six supporting a national warehouse network.

- ▶ Led and developed a team of six planners responsible for keeping downstream warehouses stocked with the supply they needed to support installations nationwide.
- ▶ Coached the team on process-improvement methods and built their day-to-day capabilities, with a focus on growing people alongside results.
- ▶ Maintained healthy inventory levels across distribution centers and operation branches while balancing service levels against carrying cost.
- ▶ Standardized planning processes and tooling to make demand signals more reliable and the team's work more repeatable.

Sr. Materials / Demand Planner | [Sunrun Inc.](#)

2017 – 2022

Forecasting and inventory health across a multi-category supply network.

- ▶ Used data analytics and process-improvement strategies to forecast demand and maintain healthy inventory across the supply-chain network.
- ▶ Managed two product categories totaling roughly \$150M in annual spend.
- ▶ Developed and executed a nationwide rollout plan for two new product lines adopted by the installation business.
- ▶ Created the process and tools for planning and delivering kitted materials to build-partner locations — eliminating the need for an additional headcount.

Facility Administrator | [DaVita Inc.](#)

2015 – 2017

Full operational ownership of the Templeton dialysis facility.

- ▶ Led an interdisciplinary team of 22+ employees with full responsibility for operations, quality, compliance, and P&L.
- ▶ Achieved a DaVita Quality Index score in the top 20% of clinics nationwide and significantly improved patient-satisfaction scores.
- ▶ Grew the peritoneal dialysis program by 200% while keeping the facility compliant with state and CMS requirements.

Earlier Experience | [DaVita Inc.](#) · [Raytheon](#) · [Parker Aerospace](#)

2007 – 2015

Project management, process engineering, and operations engineering roles.

- ▶ Project Manager, DaVita — built integration playbooks and work plans for a ~150-physician acquisition and led process-codification efforts.
- ▶ Process Engineer, DaVita — developed field-facing tools, reporting, and analytics that drove clinical-outcome improvements.
- ▶ Operations Engineer II, Raytheon — ran value-stream and capacity analyses, Kaizen events, and led development of a web app for a prototype machine shop.

EDUCATION

Master of Business Administration — Loyola Marymount University

B.S., Industrial Engineering — California Polytechnic State University, San Luis Obispo

SKILLS

Supply Chain & Ops

Demand & materials planning, inventory control, RMA management, field-service operations, process improvement (Lean / Kaizen)

AI & Automation

Claude and other LLMs for workflow automation, data tasks, drafting, and research; building practical tools that cut manual work

Data & Analysis

Advanced Excel / Google Sheets, SQL, data analytics for forecasting and decision support

STRENGTHS

Process improvement · People development & coaching · Cross-functional collaboration · Clear communication · Accountability without losing the relationship · Quick to adapt to new tools and environments